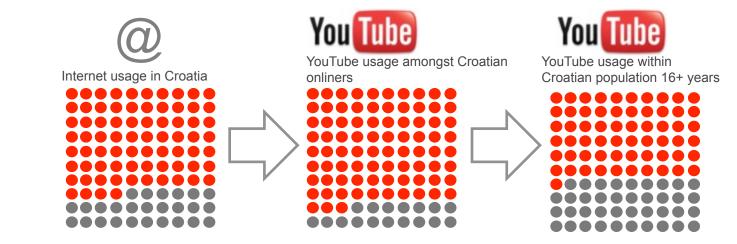


YouTube reach Croatia



74%

Internet usage in Croatia

83%

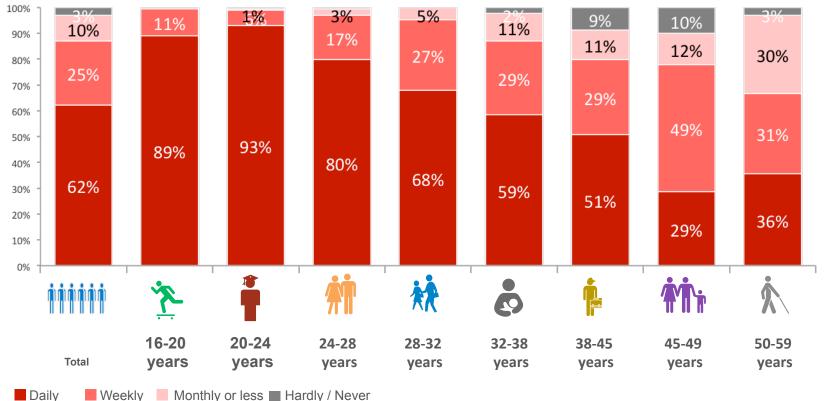
of onliners in Croatia use YouTube

61%

of the Croatian total population 16 years or older can be reached via YouTube

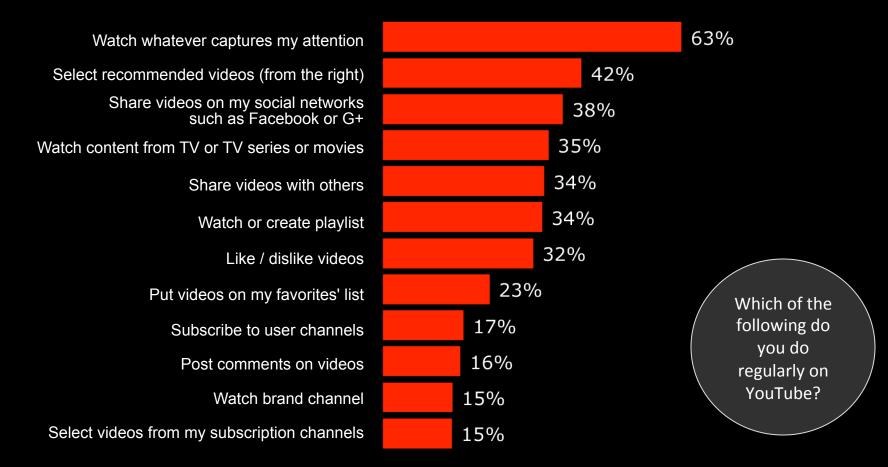


YouTube reach - age groups



Weekly Monthly or less Hardly / Never

YouTube is 'watching without planning' and also sharing.

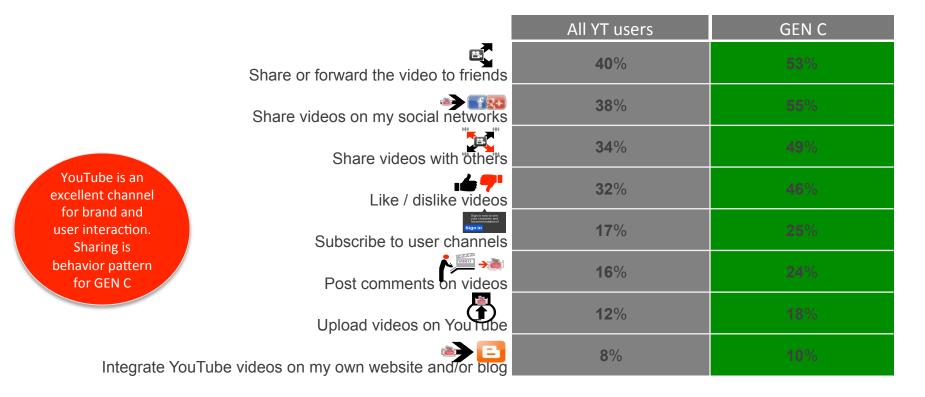


YouTube is fun – inspiring, exciting, learning about brands and new experiences for all users but even more for GEN C.

98% to have fun 99% 95% to cheer up 94% 70% to get inspiration 71% 65% to experience something new 71% 62% to get food for thought 66% 59% to experience something exciting 64% to learn more about products or 52% 56% brands I consider purchasing 27% to find latest offers of brands 32%

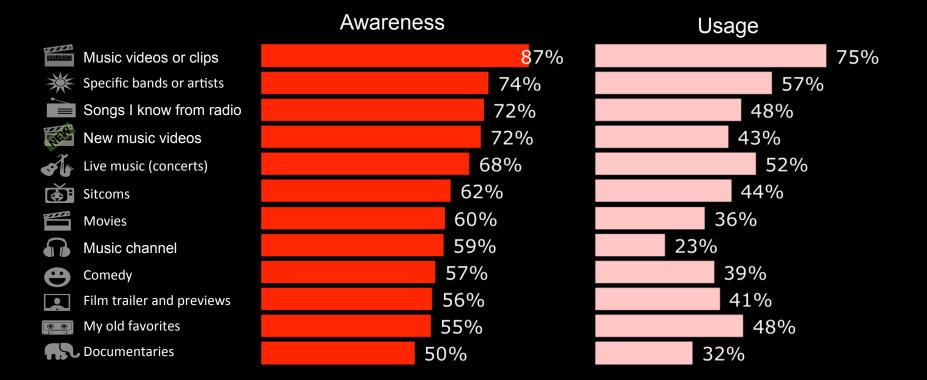
All YT usersGen C

Interaction with YouTube





What they know and what they use

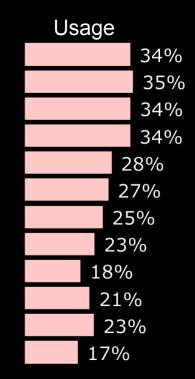


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What they know and what they use

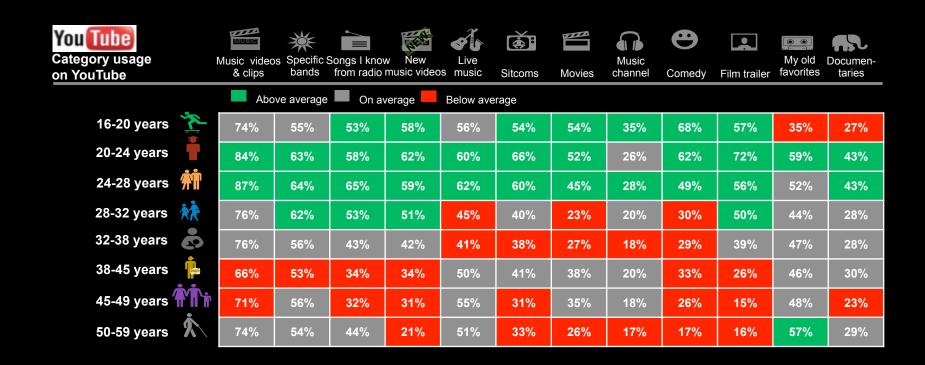
Awareness

Ť	Sports				48%	
	Tech				46%	
	Science & education				46%	
٢	How-to & DIY				45%	
()))	Recommendations				44%	
	Cooking & health			2	1%	
₿	Games			36	%	
	Animation			35	%	
	Local and regional music content			35	%	
	Beauty & fashion		31% 31%			
	Automotive					
	Lifestyle		(*)	81%	0	



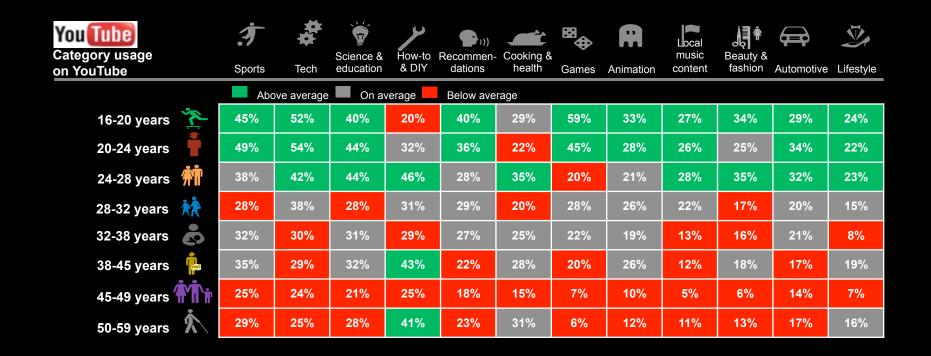
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Who is using which category?





Who is using which category?



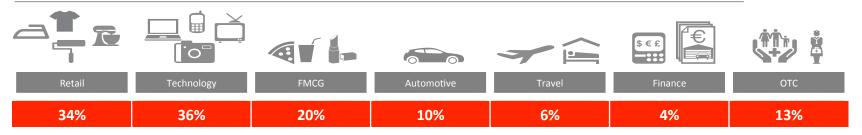


Product research on YouTube

YouTube is part of the consumer journey – especially as source of information for retail, tech and FMCG products.

60% Of YouTube users found interesting information about a product that helped them to make up their mind before purchasing.

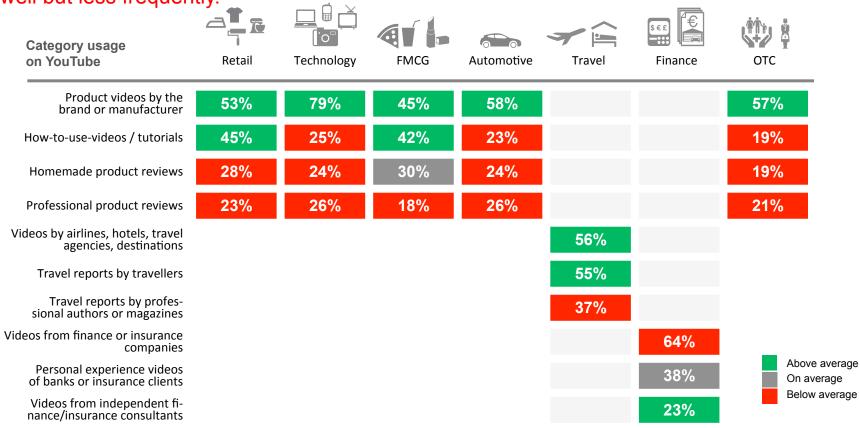
Detailed view – YT user who looked for product information on YT prior to their last purchase





Preferred information videos on YouTube

Brand videos are highly appreciated as source of information – reviews are consumed as well but less frequently.





YouTube multi-device usage



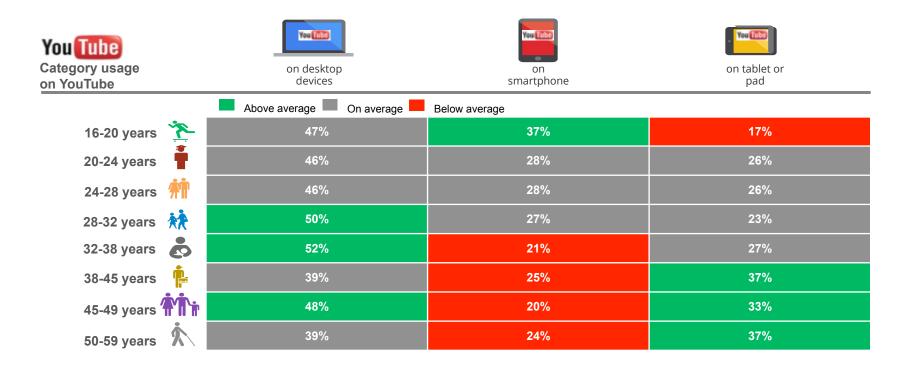




of their YouTube time is spent on desktop devices of theirof theirYouTube time isYouTube time isspent onspent on tablet orsmartphonepad

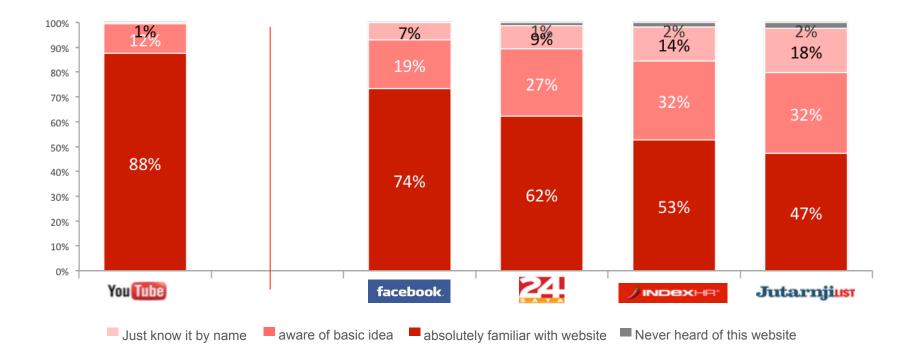


YouTube multi-device usage by age





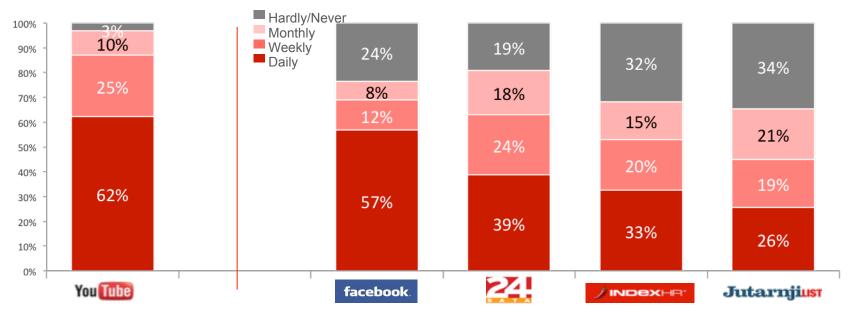
Awareness of YouTube and other popular web sites Awareness of platforms besides YouTube is obvious.





Usage of YouTube and others

YouTube users use this platform most – but also consider others although less frequently. FB is also heavily used.





General opinion of YouTube and others Nearly half of YouTube users claim to have an excellent opinion of this platform.

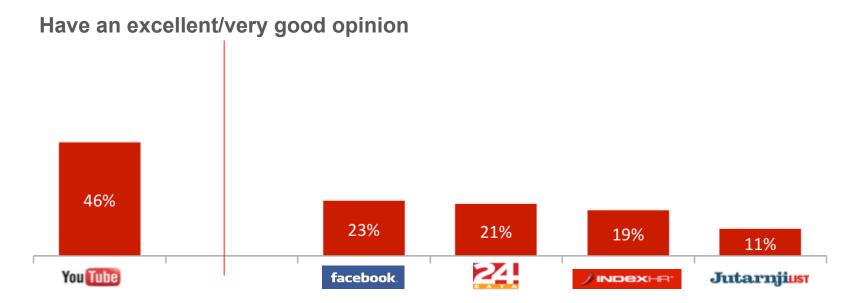




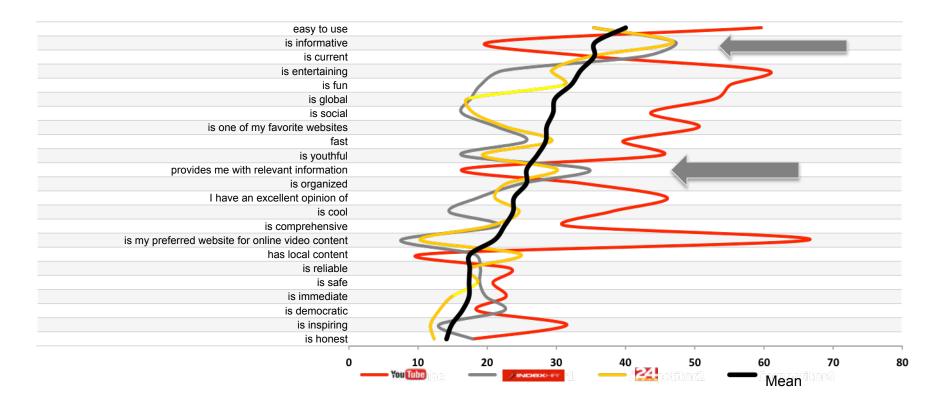
Image YouTube vs. Facebook

YouTube's individual characteristics are entertainment, fun, excellent opinion, videos and inspiration.

easy to use								
is informative								
is current								
is entertaining						\sim		
is fun								
is global				<				
is social				<		>		
is one of my favorite websites								
fast			\sim					
is youthful								
provides me with relevant information	<							
is organized								
I have an excellent opinion of								
is cool								
is comprehensive			\sim					
is my preferred website for online video content		11					>	
has local content								
is reliable								
is safe								
is immediate								
is democratic		K						
is inspiring								
is honest								
		1	1	1	1	1	1	
0	10	20	30	40	50	60	70	80
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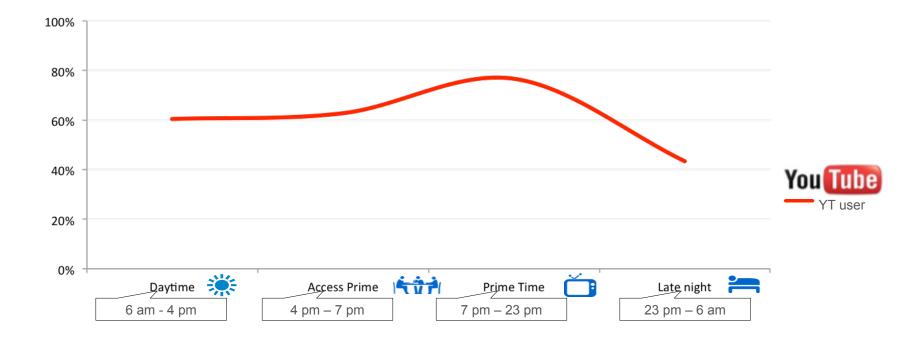


Image YouTube vs. Others



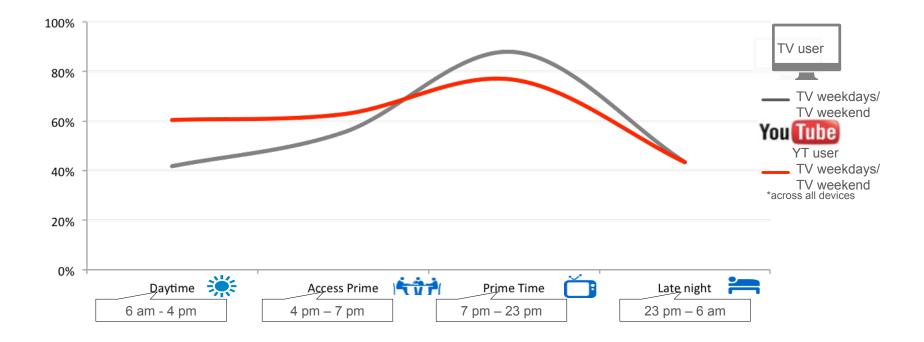


YouTube usage during the course of the day YouTube consumption is increasing towards the evening.





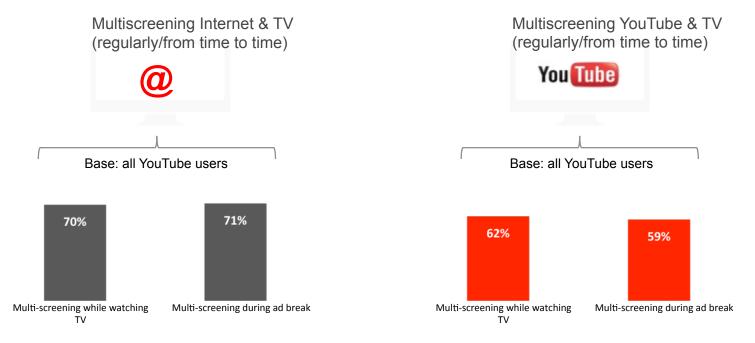
Day time pattern for TV / YT by weekdays/weekends YouTube is morning time and TV evening time.





Multiscreening – all YouTube user

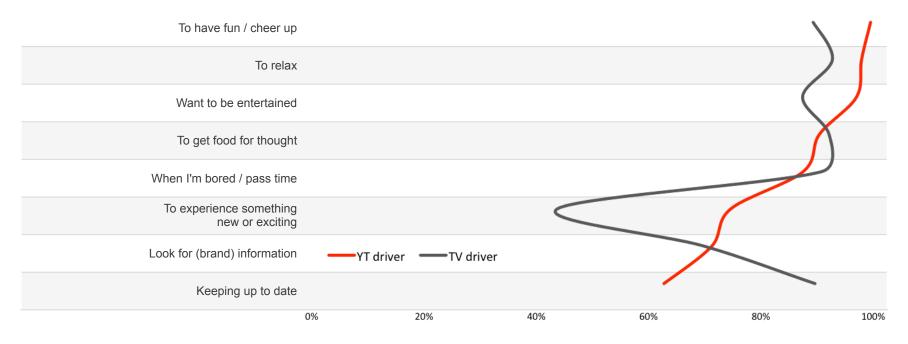
Multiscreening – at least occasionally – is a common phenomenon amongst YouTube users.





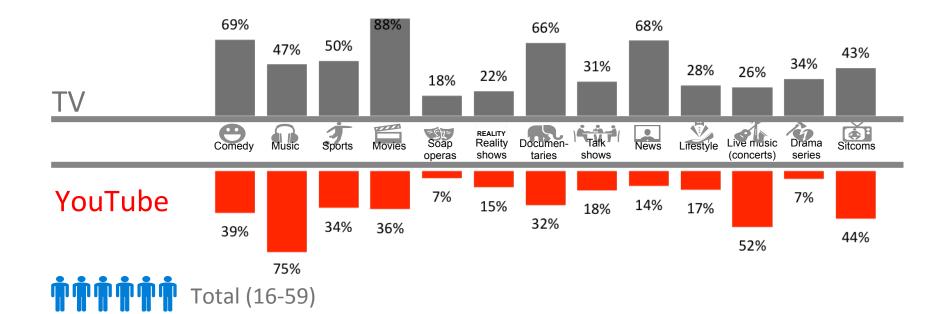
Usage driver TV vs. YouTube

YouTube and TV are both entertaining and relaxing, help to pass bored times and get food for thought. Experience however is YouTube.





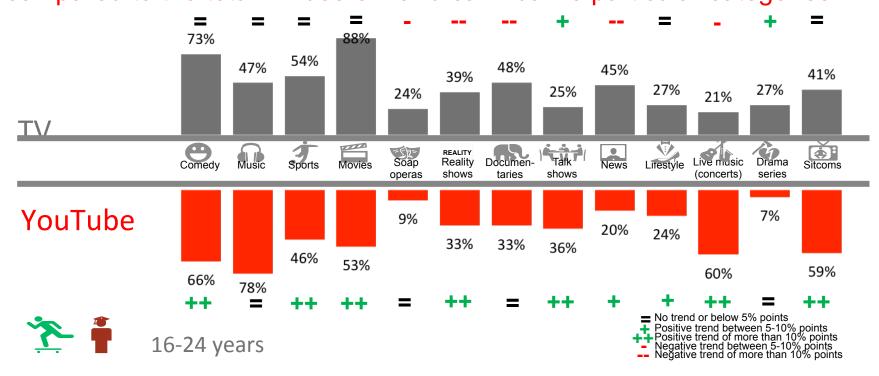
YT category usage compared to TV content usage YouTube and TV have complementary category usage preferences.



2



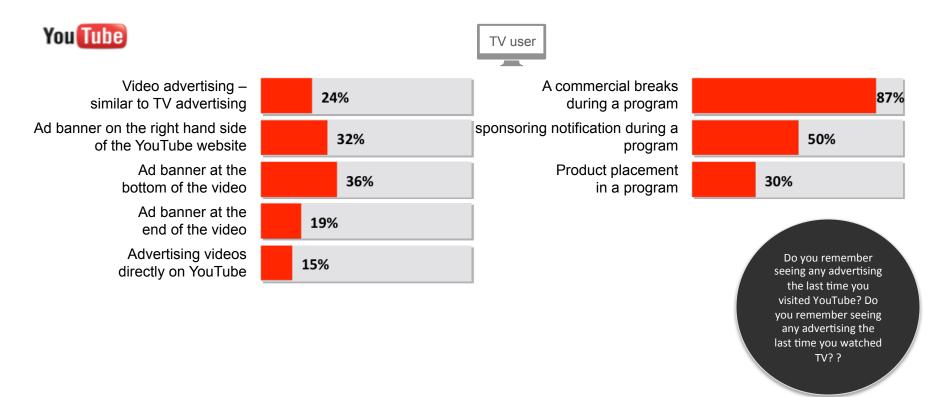
YT category usage compared to TV content usage Younger YouTube users clearly use YouTube more intensively compared to the total YT users – and cannibalize particular categories.





Advertising recall

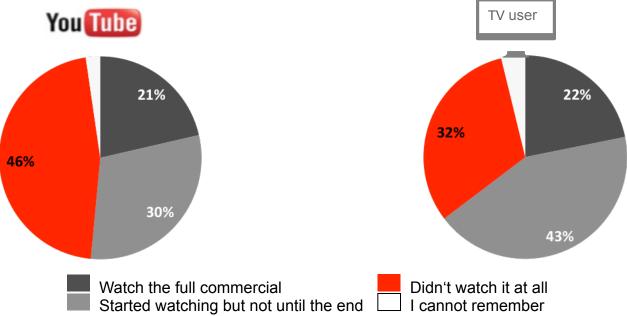
Video advertising on YouTube not yet launched in country





Action after awareness

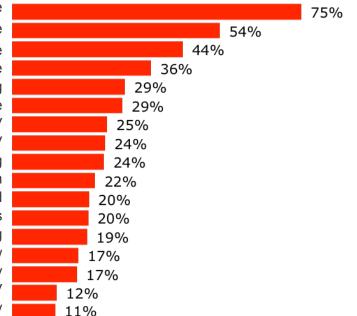
View completion of the full ad is not very common neither on YT nor on TV. YT users have a higher likelihood to catch the first seconds.





Ad diagnostic

Skipping is driving acceptance of YT advertising – and fits with YT.



Being able to skip is a really good feature I don't mind advertising on YT because I can skip the ads I do not like I don't mind advertising on YouTube because the video content is free fits with YouTube

fits with the companies who are advertising

I don't mind advertising on YouTube because it is relevant to me

Is more relevant to me compared to advertising I see on TV

I'm more willing to watch commercials on YouTube rather than on TV interesting

gives good information

makes me want to learn more about the product or service advertised I'm more inclined to speak to others about ads on YT than about TV- ads is different to other online advertising

is something new

is funny

I actively look for TV commercials on YouTube that I've seen on TV makes me want to share the ads with friends or family